

ON-SITE SERVICE AND CALIBRATION



Advanced Energy offers a wide variety of repair and maintenance services. These services are geared towards keeping your facilities reliable, operational, and ensuring full functional efficiency within the shortest time frame.*

*Availability and services vary by region.



FIELD SERVICE TECHNICIANS AVAILABLE

Did you know that our service technicians will come to you to maintain and check your pyrometers on-site?

MOBILE PYROMETER SERVICE

How does this benefit you?*

- ✦ Reducing the risk of downtimes in your facilities
- ✦ Fast availability of your equipment within a few hours
- ✦ Increasing your process efficiency
- ✦ Improving the accuracy and reliability of your pyrometers
- ✦ Extending the lifetime of your pyrometers
- ✦ Receiving the corresponding verification certificate

* Our mobile service team uses a **mobile test bench** that is certified by the international standards organization.

OUR SERVICES

- ✦ On-site test and calibration of your pyrometers (even products from other manufacturers, on prior notice and agreement)
- ✦ Support of start-up and commissioning
- ✦ Installation of software upgrades
- ✦ Ensure regular testing and calibration

OTHER ADVANTAGES OF ADVANCED ENERGY CONTRACT OFFERINGS

- ✦ Fixed prices during the entire period of validity
- ✦ Annual contracts for extended warranties and calibrations
- ✦ Special discounts on spare parts, repairs, and trainings

Mobile adjustment and calibration service with available mobile test bench

Type	Calibration (from 45 °C to 1300 °C)	Re-Adjustment (from 45 °C to 1300 °C)	Adjustment (from 45 °C to 1300 °C)	Comments
IS/IGA 5 and IS/IGA 5-LO	X	X		
IS/IGA/ISR 6	X	X	X	New adjustment up to MB 18
Series 8 pro	X	X	X	New adjustment up to MB 18
Series 8 alt	X			
Series 10 and 10-LO	X			
Series 12	X	X	X	New adjustment up to MB 18
Series 12-LO	X	X	X	
IGA 15	X	X	X	New adjustment up to MB 18
Series 50-LO	X	X		
Series 100 und 120	X	X		
IS/IGA/IP 140	X	X	X	New adjustment up to MB 18
IPE 140	X	X	X	New adjustment (from 45 °C) not possible in measurement ranges: 5 ... 500, 30 ... 1000, and 20 ... 700 °C
IS/IGA 200	X			
IS/IGA 210	X	X	X	
IS/IGA 300	X	X		
IS/IGA 310	X	X		
Series 320	X	X	X	



1. Mobile adjustment and calibration services of all IN-meters are only possible on prior notice and agreement.
2. Mobile adjustment and calibration services of all non-LumaSense devices (even Kleiber!) are only possible on prior notice and agreement.
3. On-site repairs are limited and can only be conducted on prior notice and agreement.
4. Mobile test bench available in Germany and select locations in Europe on prior notice and agreement.

To be provided by the client:

- A room free of smoke, dust, and vapors with a consistent temperature between 18 and 25 °C
- Availability of a table (at least 160 x 80 cm) as well as additional storage options
- Availability of electrical power supply: three-phase current 16 or 32 A (with ground connector)
- Availability of the devices for testing and a list of part numbers, serial numbers, temperature range (MB), & distance (a = mm)



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PRECISION | POWER | PERFORMANCE

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